

Managed Services

Let us take care of your digital footprint, so you can focus on growing your business



Today's businesses need their IT operations to be more resilient and secure while also leveraging new technologies in novel ways to deliver differentiation, business value, and agility. But with so much on the line, your applications, data, and infrastructure must be resilient, safe, and available—no matter the circumstance.

Our outcome-driven managed services approach examines your business goals and challenges, then crafts the ideal strategic approach to ensure you reach those goals. Technology solutions are only as successful as the outcomes they enable. While delivering unparalleled service and support every step of the way, our services:

- Ensure digital applications align and support all business drivers and processes.
- Generate customer and competitor insights through monitoring and data analysis .
- Leverage your infrastructure for competitive advantage .



Managed Applications

Your digital applications require regular upkeep, we'll help you stay ahead to ensure they're relevant, stable, secure, and optimized.



Managed Data & Analytics

Activate your data to drive business decisions with our deep expertise in creating insights from structured and unstructured data.



Managed Infrastructure

Eliminate bottlenecks and downtime and reinvigorate top-line growth as we run your infrastructure on-premise or in the cloud.

Managed Applications Services

Regardless of when your digital applications were built or updated, they still require regular upkeep to ensure they're stable, secure, responsive, and optimized. Our Application Services are custom-tailored to your processes and tools, and our best practices ITIL-toolset help you set the best course of action to ensure success. We integrate with your existing IT teams or assume their support duties so they can focus on building your business.



MOBILE



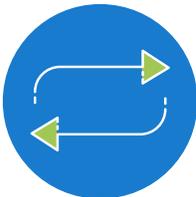
CUSTOM



COTS
(Commercial Off The Shelf)



Monitor



Respond



**Continuous
Improvements**

We offer full-stack expertise, including cloud-based and mobile apps, and provide local, near-shore and offshore services—always with a single point of contact.

Our Monitoring and Performance Management services provides deep insights into your application's performance, effectiveness, and overall end-user experience. And, our proactive/reactive application support, maintenance, and enhancement enables you to quickly deliver the custom, modern user experiences your customers and employees expect.

- ✓ *Application Development/Support*
- ✓ *Application Monitoring*
- ✓ *SharePoint*
- ✓ *BI & Data Platform Development*
- ✓ *Customer Integrations*
- ✓ *Content Management*

Managed Data & Analytics Services

If you're not leveraging the massive amount of data your business generates to inspire insights, inform decisions, and facilitate actions, then you are missing time-critical opportunities. However, managing and interpreting this data can be time-consuming and resource-intensive. And without access to efficient and effective data platforms and processes, you risk delays and errors in decision-making. It's time to finally end the guesswork and let the data drive.



BI



CUSTOMER



OPERATIONS



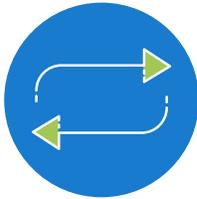
CLOUD



AI



Monitor



Respond



Insights &
Analytics

We offer a comprehensive approach to managing, monitoring and supporting your data platform—from data source to data visualization—whether on-premises or in the cloud.

Our support scope encompasses data stores, ETL processes and reporting, and features database modeling, design and performance tuning, master data management, Azure data factory, SSIS, Machine Learning, Natural Language Processing and visualization tools:

- ✓ *BI & Data Platform Development*
- ✓ *Data Visualization & Reporting*
- ✓ *Data Science & AI Services*
- ✓ *Omni-channel Analytics*
- ✓ *Market Research Insights*
- ✓ *Real-time Social Media Monitoring*
- ✓ *Influencer Identification & Tracking*
- ✓ *Adverse Events Detection*

Managed Infrastructure Services

For many organizations, managing IT is the black hole of the back office: a drain on resources, money and – most of all – time. Performance, uptime, and other critical infrastructure issues place huge demands on your IT team. The solution? Outsource maintenance functions to a qualified partner so your team can focus on the business of IT. Your organization requires and deserves great service and responsive support. That's why, with Anexinet, you'll get everything you need from an IT infrastructure and cloud services provider at the right price.



WORKLOAD



CLOUD



DATACENTER



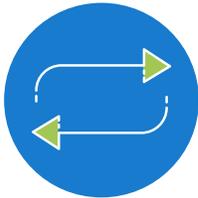
NETWORK



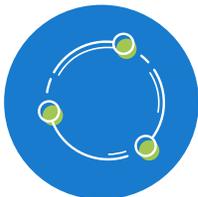
SECURITY



Monitor



Respond



Operate

From advisory services to remediation, we improve IT service delivery and availability by monitoring, operating, and optimizing performance and capacity – eliminating bottlenecks and downtime as well as reinvigorating top-line growth.

We keep you up and running, provide the personal attention you deserve, and make sure you have the ideal mix of services to meet your needs—today and in the future.

- ✓ NOC & SOC
- ✓ O365
- ✓ Cloud Management
- ✓ Server/Network/Security System Admin
- ✓ Backup & Disaster Recovery
- ✓ Vulnerability & Patch Management
- ✓ Malware/Ransomware Defense
- ✓ Desktop Management

Helping Organizations Run Smarter

We don't just keep the lights on. Our Managed Services framework provides flexible capacity to meet demand and skill set - pivoting to anticipate need.

Services include dedicated governance and oversight processes, along with operational reporting, trend analysis, and continuous improvement. Further, by leveraging actionable insights and automated resolutions, we stabilize, optimize, and reduce overall support costs.

About Anexinet

From intelligent, full-stack engagement strategies and solutions to modern, secure infrastructure products and services, Anexinet provides technology-enabled business transformation that drives value.

For over two decades, Anexinet has helped companies worldwide solve their most complex challenges—from engaging front-end interactions to dependable back-end solutions. Our record of client success springs from a culture rooted in thought leadership and delivery excellence.

Learn more about all the ways Anexinet can manage your digital ecosystem so you can get back to what matters most

REACH OUT

