

Are Managed IT Operations right for you?

Here are 7 reasons you should be leveraging them

Do you have trouble maintaining effective IT operations? While most organizations have a ton of expertise in their industry, not many have all the dedicated resources and expertise that are required to keep their IT operations running as smoothly as they need to be.

By allowing a proven managed service provider (MSP) to take over some of those IT operations, you'll be able to free your staff - and budget - to focus on more strategic initiatives.

Are you struggling in any of these seven areas?

1



Is it difficult to find and hire the right staff for certain IT competencies?

Recruiting and hiring people with expertise in security, cloud, applications, and disaster recovery isn't easy or inexpensive. By outsourcing operational functions in those areas to an MSP, you get full-time expertise on a predictable, part-time cost basis. Plus, you also avoid the HR costs and hassles.

2



Are you able to effectively detect and respond to security threats?

With so many security alerts, IT teams often feel like a fire department chasing down a fire without a map of the city. Most MSPs have Security and Network Operations Centers that provide proactive threat detection, response, and containment services that remove operational burdens and improve security.

3



Are device and application patching hard to keep up with?

Patch management is a critical but often overlooked aspect of your cybersecurity. If your IT team can't keep up, MSPs will do it for you - empowering you to minimize vulnerabilities and give precious time back to your IT team.

4



Do you maintain and regularly test your disaster recovery plan?

When your critical apps and infrastructure go down, so does your business. MSPs will help you maintain and test your DR plan to ensure you can continue to function during an unexpected event that would typically create downtime and revenue loss.

5



Is the performance of your critical apps where it needs to be?

You already know, but even small performance issues have costly consequences - especially with remote employees. An experienced MSP will help you identify necessary performance levels and ensure you're always hitting them.

6



Do you struggle to create/maintain IT environment documentation?

It may not feel important, but having always-up-to-date documentation of your IT environment is critical as your business changes and grows. Experienced MSPs have proven processes and technologies that make this much easier than doing it internally.

7



Do you have a consolidated view to monitor your entire IT estate?

Managing your technology stack has never been simple. MSPs have the capability to give you a closet-to-cloud view of your entire IT estate with integrated reporting.

It's time to bring in the experts

If you're struggling in any of these areas, Anexinet's Managed IT Operations were built to help. We will keep you up-and-running, provide the personal attention you deserve, and make sure you have the ideal mix of services that enables you - and your IT team - to focus on what's really important.

- Network and Security Operation Centers
- Microsoft 365
- Application Performance Management
- Application Maintenance and Updates
- Managed Analytics
- Cloud Management
- Server/Network/Security Administration
- Backup and Disaster Recovery
- Vulnerability and Patch Management
- Malware and Ransomware Defense
- Work Station Management

